

DEL ORO WATER COMPANY – CALIFORNIA PINES DISTRICT
NOTICE OF PLANNED SHUT DOWN
MAIN LINE VALVE INSTALLATION
AS PART OF THE TANK REPLACEMENT PROJECT

Este aviso contiene información muy importante sobre su agua potable. Tradúcelo o habla con alguien que lo entienda. Visite nuestro sitio web en delorowater.com o llame al sistema de agua (530) 717-2511 para obtener más información.

Dear Resident:

Your water service will be temporarily shut-off **Tuesday, September 22, 2026**, from approximately **9:00 am** until **4:00 pm**. The actual duration of the shut-off will depend on the conditions encountered. Work may be done in the area in the days or hours prior to water being shut-off. DOWC contractors will be installing main line valves in the Rocking K, J Bar, and Manter Meadow area prior to replacement bridge project. **Please see list of addresses on reverse for customers affected.** Customers should be prepared to have a loss of water pressure or no water service all together. DOWC suggests filling bathtubs, buckets or other containers to be used to flush toilets and/or other sanitary needs. Updated information can be found on our website at www.delorowater.com. We also encourage our customers to sign up on our website for our emergency alert updates, sent out through text and or email. Please be sure your contact information is up to date by calling our customer support center at 530-717-2511.

Once the work has been completed, your water service will be restored if needed. Customer affected by the shut-off will continue to be under a boil water notice until bacteriological sampling can be taken and the results received. This is normal procedure for a long shut down period as a safety precaution and is mandated by the County Health Department and the State Division of Drinking Water. Should you have any discoloration of your water after the water is restored, please run your faucets for a few minutes to flush the lines. If the discoloration does not clear up, please call our customer support center at 530-717-2511.

During the boil water notice, please follow the instructions on the attached BOIL WATER NOTICE to ensure health and safety. Water can be used for sanitary purposes not listed on the boil water notice, such as flushing toilets. More information about on water usage can be found here: <https://www.cdc.gov/water-emergency/about/drinking-water-advisories-an-overview.html> A follow up notice will be sent out when the boil water notice has been lifted. Customers can check our website, call the customer support center, or be looking for emergency alerts for updates.

Thank you in advance for your patience and understanding. We apologize for any inconvenience this may cause.

Should you have any further questions or concerns, please call our customer support center at 530-717-2511.

Thank you,

Kaila Clark

Compliance and Asset Manager

LIST OF AFFECTED CUSTOMERS ADDRESSES

45306 Rocking K Dr.

45316 Rocking K Dr.

45476 Rocking K Dr.

45385 Rocking K Dr.

45468 Rocking K Dr.

45474 Rocking K Dr.

45427 Rocking K Dr.

45468 J Bar Cir.

Lot 30 J Bar Cir.

45477 J Bar Cir.

45457 J Bar Cir.

45441 J Bar Cir.

45469 Rocking K Dr.

45470 Rocking K Dr.

45525 Rocking K Dr.

45528 Rocking K Dr.

45580 Half Circle Eleven

45576 Rocking K Dr.

45592 Rocking K Dr.

45674 Rocking K Dr.

45782 Flying T Dr.

45837 Flying T Dr.

45854 Flying T Dr.

45871 Flying T Dr.

45878 Flying T Dr.

45889 Flying T Dr.

45927 Flying T Dr.

45851 Rocking K Dr.

45841 Rocking K Dr.

45822 Rocking K Dr.

45808 Rocking K Dr.

45807 Rocking K Dr.

45791 Rocking K Dr.

45796 Rocking K Dr.

45444 Manter Meadow Dr.

45759 Rocking K Dr.

45775 Rocking K Dr.

45465 Manter Meadow Dr.

45700 Rocking K Dr.

45453 Manter Meadow Dr.

45425 Manter Meadow Dr.

45978 Pine Mountain Ranch