

Del Oro Water Company – River Island District Territory 1

URGENT NOTICE – TREATMENT PLANT OFFLINE

Notice of STAGE 5 Mandatory Water Conservation and Restrictions Including Restricted Watering Days

Effective **Wednesday March 19, 2025 through Saturday April 12, 2025** the Pleasant Valley Canal Company (PVCC) supplying our Treatment Plant is required under the Tule River Authority, Region 5 of the California State Water Resources Control Board, to curtail access from the Tule River for twenty days annually. During this time, the canal will be shut down for the PVCC to perform maintenance to ensure that the quality of our raw treatment water and their waterways are safe.

Therefore, the Treatment Plant will be offline, and Del Oro Water Company will utilize its remaining operational wells following the 2024 catastrophic flood. For our customers, this will mean WATER CONSERVATION STAGE 5 will be in effect during the twenty days to ensure water is available for sanitary purposes.

DOWC will be hosting a zoom meeting to discuss the Stage 5 Water Restrictions and answer customer questions on March 13, 2025 at 6:30pm. Additional meeting information and to RSVP for the zoom meeting please go to <https://delorowater.com/ri-meeting>.

Schedule 14.1 Stage 5 Water Restrictions

1. **Outdoor Irrigation Restrictions**

Irrigating ornamental landscapes with potable water is limited to no more than **one (1) day per week** as follows:

- a. Customers with **even**-numbered addresses may irrigate on **Tuesday**
- b. Customers with **odd**-numbered addresses may irrigate on **Thursday**
- c. Customers **without** a street address may irrigate on **Tuesday**
- d. Hand and drip watering may be done at any time.

2. **Irrigation is prohibited during the hours between 8:00 am and 6:00 pm.**

3. **Obligation to Fix Leaks, Breaks or Malfunctions**

All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within **one (1) business day** of written notification by DOWC, unless other arrangements are made with DOWC. "Written notification" includes door tags and Eye on Water notifications.

4. **Prohibited Uses of Water**

- a. The application of potable water to driveways and sidewalks
- b. The use of potable water in a water feature, except where the water is part of a recirculating system
- c. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall
- d. The serving of drinking water other than upon request in eating or drinking establishments
- e. Irrigation outside of newly constructed buildings with potable water inconsistent with regulations
- f. Filling/refilling ornamental lakes or ponds with potable water
- g. Covers are required for all pools and spas
- h. Car washing is only permitted at commercial car washes with recirculation systems or high pressure/low volume wash systems

Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies may be added at any time.

Please remember that the following are ALWAYS prohibited:

- The application of potable water to landscapes in a manner that causes runoff to other areas
- The use of a hose that dispenses potable water to wash any vehicles, aircraft, or trailers, except where the hose is fitted with a shut-off nozzle

- Using broken or defective plumbing or irrigation after DOWC has notified you to repair it
- Using outdoor irrigation during and 48 hours following measurable precipitation
- Using potable water in decorative water features that do not recirculate the water
- Using potable water to wash sidewalks & driveways

Schedule 14.1 is available on DOWC's website at: <https://delorowater.com/drought-information/>



My Irrigation Plan

My sprinklers ONLY run on:

(Circle your schedule, see left to determine your days)

Tuesday

Thursday

My sprinklers come on at:

_____ AM / PM

(Select a time between
6PM and 8AM.)

Make sure to start your timer early enough that the entire watering cycle will be done before 8AM.

I will **hand water** my houseplants & other container plants on:

M Tu W Th F Sa Su

(Circle no more than 2 days)

Use a bucket to capture water from baths, rinsing dishes, warming up the shower, etc., and use that to irrigate container plants while conserving water.

