

DEL ORO WATER COMPANY – RIVER ISLAND DISTRICT – TERRITORY 1

NOTICE OF PLANNED SHUT DOWN

MAIN LINE REPAIR ON COYOTE DRIVE AND THOMAS DRIVE

Este aviso contiene información muy importante sobre su agua potable. Tradúcelo o habla con alguien que lo entienda. Visite nuestro sitio web en delorowater.com o llame al sistema de agua (530) 717-2514 para obtener más información.

Dear Resident:

Your water service will be temporarily shut-off **Monday, February 10, 2025**, from approximately **8:30 am** until **2:00 pm**. The actual duration of the shut-off will depend on the conditions encountered. Work may be done in the area in the days or hours prior to water being shut-off. DOWC will be completing a main line repair on Coyote Drive and Thomas Drive. Customers should be prepared to have little to no water pressure. DOWC suggests filling bathtubs, buckets or other containers to be used to flush toilets, or for other sanitary needs. Updated information can be found on our website at www.delorowater.com. We also encourage our customers to sign up on our website for our emergency alert updates, sent out through text and/or email. Please be sure your contact information is up to date by calling our customer support center at 530-717-2514.

Once the work has been completed, your water service will be restored. Customers affected by the shut-off are encouraged to flush their lines for several minutes by running a few faucets. Should you have any discoloration of your water after the water is restored, please run your faucets for a few minutes to flush the lines. If the discoloration does not clear up, please call our customer support center at 530-717-2514.

Thank you in advance for your patience and understanding. We apologize for any inconvenience this may cause.

Should you have any further questions or concerns, please call our customer support center at 530-717-2514.

Thank you,

Kaila Clark

Compliance and Asset Manager