

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Por favor hable con alguien que lo pueda traducir.

**Bacteriological Monitoring Requirements
Not Met for Del Oro River Island #2**

Our water system failed to monitor as required for a drinking water monitoring standard during August 2024 and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the month of August 2024 we did not complete all monitoring or testing for coliform bacteria and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

- There is nothing you need to do at this time.
- The table below lists the contaminant we did not properly test for during the last month, how many samples we are required to take and how often, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

| Contaminant | Required sampling frequency | Number of samples taken | When all samples should have been taken | When samples will be taken |
|-------------------------|-----------------------------|-------------------------|---|----------------------------|
| Total coliform bacteria | 1 sample per month | None | August 2024 | Sampled in September |

- If you have health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What is being done?

Del Oro Water Company has updated the sample taking and sample tracking process to ensure no further samples are missed.

For more information, contact

Water System Contact: Kaila Clark at 530-717-2514 or Drawer 5172, Chico, CA 95927.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- *SCHOOLS: Must notify school employees, students, and parents (if the students are minors).*
- *RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.*
- *BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.*

This notice is being sent to you by Del Oro River Island #2, System No. 5402048.