

DIVISION OF WATER AND AUDITS

Advice Letter Cover Sheet

Utility Name: Del Oro Water Co.

Date Filed: 6/21/2024

[District Name]: [Stirling
Bluffs/Strawberry]

CPUC Utility #: WTB 61

Protest Deadline (20th Day): 7/16/2024

Advice Letter #: 545

Review Deadline (30th Day): 7/26/2024

Tier: 2

Req. Effective Date:

Authorization for Filing:

Compliance Filing:

Description: Update 2024-2025 LIRA Stirling Bluffs District and Strawberry District

Utility Contact: Janice Hanna

Alternate: Bob Fortino

Phone: (530) 809-3960

Phone: (530) 809-3970

Email: jeh@corporatecenter.us

Email: corp.ceo@corporatecenter.us

DWA USE ONLY

Date

Staff

Comments

<u>Date</u>	<u>Staff</u>	<u>Comments</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

ACCEPTED

WITHDRAWN

REJECTED

Signature: _____

Comments: _____

Date: _____



June 21, 2024

Advice Letter No. 545

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Del Oro Water Company, Inc. (DOWC) hereby transmits Advice Letter No. 545, on behalf of its Stirling Bluffs (DOWCSB) and Strawberry (DOWCST) Districts, an advice letter filing to update the 2024-2025 Low-Income Ratepayer Assistance Tariff (LIRA) for DOWCSB and DOWCST in accordance with California Public Utilities Commission Resolution Nos. W-5146 and W-5075, and provide corrected tariff sheets for DOWCSB's and DOWCST's LIRA program approved in Resolution No. W-5146, dated September 14, 2017 and Resolution No. W-5075, dated January 14, 2016. The following changes in its tariff schedules are attached hereto:

<u>Cal. P.U.C. Sheet No.</u>	<u>Title of Sheet</u>	<u>Schedule No.</u>	<u>Canceling Cal. P.U.C. Sheet No.</u>
___-W	Low-Income Ratepayer Assistance (LIRA), Stirling Bluffs District	LIRA-SB	2523-W
___-W			2524-W
___-W	Low-Income Ratepayer Assistance (LIRA), Strawberry District	LIRA-ST	2525-W
___-W	LIRA-SB, Notice and Application Form Stirling Bluffs District	LIRA-SB	2526-W
___-W	LIRA-ST, Notice and Application Form, Strawberry District	LIRA-ST	2427-W
___-W	Table of Contents (Cont.)		2528-W
___-W	Table of Contents (Cont.)		2529-W
___-W	Table of Contents (Cont.)		2530-W
___-W	Table of Contents		2531-W



Del Oro Water Co., Inc.
Advice Letter No. 545, LIRA-SB; LIRA-ST
Page Two

For DOWCSB, this advice letter changes eligible and ineligible customer credits/surcharges **[Exhibit A]**. The eligible customer maximum discount will remain at 20% of the Readiness-to-Serve for a maximum monthly credit of \$5.67 per month, and the ineligible customer monthly surcharge is proposed to decrease from \$5.78 to \$4.20.

For DOWCST, this advice letter changes eligible and ineligible customer credits/surcharges **[Exhibit B]** as the eligible customer discount remains at 50% of the Readiness-to-Serve Charge for a maximum monthly credit of \$66.43. The ineligible customer monthly surcharge is proposed to increase from \$1.09 to \$1.39.

Requested Effective Date

DOWC is submitting the attached as a Tier 2 filing and requests that it become effective at the earliest possible date. A Notice to the Customer will be mailed to the customers on June 21, 2024 is attached as **[Exhibit C]**.

Notice and Service

In accordance with General Order 96-B, General Rules 4.3 and 7.2, and Water Industry Rule 4.1, a copy of this advice letter will be mailed or electronically transmitted upon CPUC staff approval of the proposed notice to other utilities or interested parties having requested such notification. A list of those utilities and/or parties is attached.

Response Or Protest

Anyone may respond to or protest this advice letter. A response supports the filing, and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part, and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by the statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material errors or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding;
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission).



Del Oro Water Co., Inc.
Advice Letter No. 545, LIRA-SB; LIRA-ST
Page Three

A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

Comments should mention that they pertain to **Del Oro Water Co., 2024-2025 LIRA Program**, and must be sent no later than twenty (20) days after this notice is sent.

A response or protest must be made in writing or by electronic mail, and must be received by the Water Division within 20 days of the date this advice letter is filed.

The address for mailing or delivering a protest is:

California Public Utilities Commission
Water Division - Room 3200
505 Van Ness Avenue
San Francisco, CA 94102
Fax: 415-703-2481
E-Mail: water_division@cpuc.ca.gov

On the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy of mail (or e-mail) to the utility, addressed to:

Director of Community Relations
Post Office Drawer 5172
Chico, CA 95927
Fax: 530-717-2639
E-Mail: communityrelations@delorowater.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

Replies: The utility shall reply to each protest and may reply to any response. Each reply must be received by the Water Division within 5 business days after the end of the protest period, and shall be served on the same day to the person who filed the protest or response.

If you have not received a reply to your protest within ten (10) business days, contact Del Oro Water Company at 1-877-335-6764 or 530-717-2500.



Del Oro Water Co., Inc.
Advice Letter No. 545, LIRA-SB; LIRA-ST
Page Four

This filing will not cause withdrawal of service nor conflict with any other schedule or rule.

Del Oro Water Company, Inc.

JANICE HANNA
Director, Corporate Accounting

Attachment
DOWC/AdvLtr/Mult/Advice 545

Schedule No. LIRA-SB

LOW-INCOME RATEPAYER ASSISTANCE (LIRA)

STIRLING BLUFFS DISTRICT

APPLICABILITY

Applicable to individually metered and flat rate residential customers, and qualified non-profit group living facilities, where the customer meets all the special conditions of this schedule.

TERRITORY

The Stirling Bluffs tariffed service area of Del Oro Water Company, Inc.

METERED SINGLE-FAMILY RESIDENTIAL RATES

Quantity Rates:

Customers will be charged per 100 cubic feet of water delivered at the metered rates as reflected in applicable rate schedule for single-family residential service.

Eligible Customer Service Charges:

Eligible customers (participating customers) will receive a monthly LIRA credit equal to 20% of the 5/8" x 3/4" Readiness to Serve Charge for residential service, prorated based on the days of service, if service is not provided for a full month. The maximum monthly credit is \$5.67 per month.

Ineligible Customer Service Charges:

Ineligible customer (non-participating customers) will be subject to a monthly surcharge of \$4.20.

(R)

(To be inserted by utility)

Advice Letter No. 545

Decision No. _____

Issued by

JANICE HANNA

Director, Corporate Accounting

(To be inserted by Cal. P.U.C.)

Date Filed _____

Effective _____

Resolution No. _____

Schedule No. LIRA-SB
(Continued)

LOW-INCOME RATEPAYER ASSISTANCE (LIRA)

STIRLING BLUFFS DISTRICT

SPECIAL CONDITIONS

1. LIRA Household: A LIRA household is one for which the total gross income from all persons living in the household is less than or equal to the maximum household income level for the CARE programs approved by the Commission. Pacific Gas & Electric Company's (PG&E) CARE program will be applicable to customers residing within PG&E's service area. In line with currently authorized water utility low-income assistance programs, the Commission adopted the income eligibility guidelines published annually by the Energy Division applicable to the CARE program (California Alternative Rate for Energy) available to energy customers. The income guidelines used in the CARE programs are based on 200% of the federal poverty income guidelines at different household sizes. Total gross income shall include income from sources, both taxable and non-taxable. The applicant must be who is named on the bill and must not be a person who is claimed as a dependent on another person's income tax return.

LIRA Income Qualification Guidelines (06/01/24 – 05/31/25)

Household Size	Total Gross Annual Income
1-2	\$40,880
3	\$51,640
4	\$62,400
5	\$73,160
6	\$83,920
Each Additional	\$10,760

(I)
|
(I)

2. Application and Eligibility Declaration: Proof of active participation in a CARE program or an application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration may be required consistent with CARE program renewal requirements, but not more often than annually. Customers, excluding qualified non-profit group living facilities, qualified agricultural employee housing facilities, and migrant farm worker housing centers, are eligible to receive service under this rate schedule at no more than one residential location at any one time, and the rate applies only to the customer's permanent primary residence.
3. Commencement of Rate: LIRA rates become effective upon Commission approval. After LIRA rates are effective eligible customers shall be billed on this schedule commencing no later than one billing period after receipt and approval of the customer's application by the Utility.
4. Verification: Information provided by the applicant is subject to verification by the Utility. Refusal or failure of a customer to provide sufficient documentation of eligibility acceptable to the Utility, upon the request of the Utility, shall result in removal from this rate schedule. Failure to comply with any terms of the LIRA program shall result in removal from this rate schedule.
5. Notice from Customer: It is the customer's responsibility to notify the Utility within thirty (30) days if there is a change in the customer's eligibility status.
6. Customers may be re-billed for period of ineligibility under the applicable rate schedule.
7. All bills are subject to the reimbursement fee set forth on Schedule No. UF.

(To be inserted by utility)

Advice Letter No. 545

Decision No. _____

Issued by

JANICE HANNA

Director, Corporate Accounting

(To be inserted by Cal. P.U.C.)

Date Filed _____

Effective _____

Resolution No. _____

Schedule No. LIRA-ST

LOW-INCOME RATEPAYER ASSISTANCE (LIRA)

STRAWBERRY DISTRICT

APPLICABILITY

Applicable to individually metered rate residential customers, and qualified non-profit group living facilities, where the customer meets all the special conditions of this schedule.

TERRITORY

The Strawberry tariffed service area of Del Oro Water Company, Inc.

METERED SINGLE-FAMILY RESIDENTIAL RATES

Quantity Rates:

Customers will be charged per 100 cubic feet of water delivered at the metered rates as reflected in applicable rate schedule for single-family residential service.

Eligible Customer Service Charges:

Eligible customers (participating customers) will receive a monthly LIRA credit equal to 50% of the 5/8" x 3/4" Readiness to Serve Charge for residential service, subject to proration based on the days of service, if service not provided for a full month. The maximum monthly credit is \$66.43.

Ineligible Customer Service Charges:

Ineligible customers (non-participating customers) will be subject to a monthly surcharge of \$1.39. (I)

SPECIAL CONDITIONS

1. LIRA Household: A LIRA household is one for which the total gross income from all persons living in the household is less than or equal to the maximum household income level for the CARE programs approved by the Commission. Pacific Gas & Electric Company's (PG&E) CARE program will be applicable to customers residing within PG&E's service area. In line with currently authorized water utility low-income assistance programs, the Commission adopted the income eligibility guidelines published annually by the Energy Division applicable to the CARE program (California Alternative Rate for Energy) available to energy customers. The income guidelines used in the CARE programs are based on 200% of the federal poverty income guidelines at different household sizes. Total gross income shall include income from sources both taxable and non-taxable. The applicant must be who is named on the bill, and must not be a person who is claimed as a dependent on another person's income tax return.

LIRA Income Qualification Guidelines (06/01/24 – 05/31/25) (I)

Household Size	Total Gross Annual Income
1-2	\$40,880
3	\$51,640
4	\$62,400
5	\$73,160
6	\$83,920
Each Additional	\$10,760

2. Application and Eligibility Declaration: Proof of active participation in a CARE program or an application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration may be required consistent with CARE program renewal requirements, but not more often than annually. Customers, excluding qualified non-profit group living facilities, qualified agricultural employee housing facilities, and migrant farm worker housing centers, are eligible to receive service under this rate schedule at no more than one residential location at any one time, and the rate applies only to the customer's permanent primary residence. (I)

(To be inserted by utility)
Advice Letter No. 545

Issued by

(To be inserted by Cal. P.U.C.)

Decision No. _____

JANICE HANNA

Date Filed _____

Effective _____

Director, Corporate Accounting

Resolution No. _____

Form No. 13 LIRA-SB

(C)

NOTICE AND APPLICATION

STIRLING BLUFFS DISTRICT

(C)

(To be inserted by utility)

Advice Letter No. 545

Decision No. _____

Issued by

JANICE HANNA

Director, Corporate Accounting

(To be inserted by Cal. P.U.C.)

Date Filed _____

Effective _____

Resolution No. _____



Stirling Bluffs District

2024-25 Low Income Ratepayer Assistance (LIRA)

Program Description

The California Public Utilities Commission has authorized Del Oro Water Company to implement a Low Income Ratepayer Assistance (LIRA) program intended to lessen the effects of water rates on low-income families. The Del Oro Water Company's Stirling Bluffs District LIRA provides a 20% discount (max. discount \$5.67) of the 5/8" x 3/4" Readiness-To-Serve charge for residential service for customers eligible for the program based upon the same income qualification guidelines that are used by PG&E's rate assistance CARE program.

If you already participate in PG&E's CARE program, you will also qualify for Del Oro Water Company's LIRA. Customers without PG&E service in their name can qualify by providing income verification in accordance with the program guidelines. The program also extends eligibility to qualified non-profit group living facilities. Once you have qualified for the program, the LIRA discount becomes effective no later than one billing period after receipt and approval of the customer's application by Del Oro Water Company. The discount will automatically appear on your water bill.

In order to fund this program, the Commission has authorized Del Oro Water Company to collect a surcharge of \$4.20 per month on ineligible customers. The surcharge will be identified separately on the bill and be applied to all customers who are not recipients of the LIRA benefits.

Program Qualifications

To qualify for the LIRA discount, you must meet the following requirements:

- The Del Oro Water Company bill must be in your name.
- Your Del Oro property must be your primary residence.
- You may not be claimed as a dependent on another person's tax return.
- You must reapply each time you move.
- You must renew your application every two years, or sooner, if requested.
- You must notify Del Oro Water Company within 30 days if you become ineligible for the LIRA.
- You must provide verification of your household income with your application, such as a tax return, W-2 or any other proof acceptable to Del Oro Water Company.
- Your total gross annual income* of all persons living in your household cannot exceed the following limits:

LIRA Income Qualification Guidelines

(Effective June 1, 2024 – May 31, 2025)

<u>Household Size</u>	<u>Total Gross Annual Income</u>
1 – 2 Persons	\$40,880
3 Persons	\$51,640
4 Persons	\$62,400
5 Persons	\$73,160
6 Persons	\$83,920
Each Additional	\$10,760

PG&E CARE participants must submit a copy of your PG&E bill showing the CARE discount.

* For the purposes of the LIRA program, the term "total gross annual income" means all money and non-cash benefits available for living expenses, from all sources, both taxable and non-taxable, before deduction for all persons who live in your home. This includes, but is not limited to: wages, salaries and commissions; child/spousal support; interest, dividends or withdrawals from savings accounts, stocks and bonds, or retirement accounts such as IRA and 401K accounts; stocks; bonds; business or rental income; support from family or friends; cash gifts; loans; lottery winnings; tax refunds and money from insurance policies or legal settlements; Social Security; retirement; veterans disability or unemployment benefits and workers compensation; AFDC; SSI; SSP; cash public assistance; food stamps and free housing or utilities; school grants; loans; scholarships or other financial aid. Documents submitted will not be returned.



Cut Here

Form No. 13

Notice and application for the 2024-25 Low Income Ratepayer Assistance Program
STIRLING BLUFFS DISTRICT
Application For Del Oro Water Company's Low Income Ratepayer Assistance Program
Primary Residential Customer

I am a primary residential customer of Del Oro Water Company (DOWC). Please indicate below:

(Please Type or Print)

Your name as shown on your Del Oro account:

Address where you receive Del Oro water service:

Del Oro Account Number:

005 _____

Phone Number:

(Home) _____ (Work) _____

Number of persons living in your household: _____

***Please attach a copy of your PG&E bill showing CARE discount or other proof of income for eligibility verification**

By signing below, I certify under penalty of perjury that this information is true and correct under the laws of the state of California. I will provide proof of income and I will notify Del Oro Water Company of any changes that affect my eligibility.

Your signature

Date

Please complete the application and submit with eligibility verification to:

Customer Service
DEL ORO WATER COMPANY
Drawer 5172
Chico, CA 95927



Form No. 15 LIRA-ST

(C)

NOTICE AND APPLICATION

STRAWBERRY DISTRICT

(C)

(To be inserted by utility)

Advice Letter No. 545

Decision No. _____

Issued by

JANICE HANNA

Director, Corporate Accounting

(To be inserted by Cal. P.U.C.)

Date Filed _____

Effective _____

Resolution No. _____



Strawberry District

2024-25 Low Income Ratepayer Assistance (LIRA)

Program Description

The California Public Utilities Commission has authorized Del Oro Water Company to implement a Low Income Ratepayer Assistance (LIRA) program intended to lessen the effects of water rates on low-income families. The Del Oro Water Company's Strawberry District LIRA provides a 50% discount (max. discount \$66.43) of the 5/8" x 3/4" Readiness-To-Serve charge for residential service for customers eligible for the program based upon the same income qualification guidelines that are used by PG&E's rate assistance CARE program.

If you already participate in PG&E's CARE program, you will also qualify for Del Oro Water Company's LIRA. Customers without PG&E service in their name can qualify by providing income verification in accordance with the program guidelines. The program also extends eligibility to qualified non-profit group living facilities. Once you have qualified for the program, the LIRA discount becomes effective no later than one billing period after receipt and approval of the customer's application by Del Oro Water Company. The discount will automatically appear on your water bill.

In order to fund this program, the Commission has authorized Del Oro Water Company to collect a surcharge of \$1.39 per month on ineligible customers. The surcharge will be identified separately on the bill and be applied to all customers who are not recipients of the LIRA benefits.

Program Qualifications

To qualify for the LIRA discount, you must meet the following requirements:

- The Del Oro Water Company bill must be in your name.
- Your Del Oro property must be your primary residence.
- You may not be claimed as a dependent on another person's tax return.
- You must reapply each time you move.
- You must renew your application every two years, or sooner, if requested.
- You must notify Del Oro Water Company within 30 days if you become ineligible for the LIRA.
- You must provide verification of your household income with your application, such as a tax return, W-2 or any other proof acceptable to Del Oro Water Company.
- Your total gross annual income* of all persons living in your household cannot exceed the following limits:

LIRA Income Qualification Guidelines
(Effective June 1, 2024 – May 31, 2025)

<u>Household Size</u>	<u>Total Gross Annual Income</u>
1 – 2 Persons	\$40,880
3 Persons	\$51,640
4 Persons	\$62,400
5 Persons	\$73,160
6 Persons	\$83,920
Each Additional	\$10,760

PG&E CARE participants must submit a copy of your PG&E bill showing the CARE discount.

* For the purposes of the LIRA program, the term "total gross annual income" means all money and non-cash benefits available for living expenses, from all sources, both taxable and non-taxable, before deduction for all persons who live in your home. This includes, but is not limited to: wages, salaries and commissions; child/spousal support; interest, dividends or withdrawals from savings accounts, stocks and bonds, or retirement accounts such as IRA and 401K accounts; stocks; bonds; business or rental income; support from family or friends; cash gifts; loans; lottery winnings; tax refunds and money from insurance policies or legal settlements; Social Security; retirement; veterans disability or unemployment benefits and workers compensation; AFDC; SSI; SSP; cash public assistance; food stamps and free housing or utilities; school grants; loans; scholarships or other financial aid. Documents submitted will not be returned.



Cut Here

Form No. 15

Notice and application for the 2024-25 Low Income Ratepayer Assistance Program
STRAWBERRY DISTRICT
Application For Del Oro Water Company's Low Income Ratepayer Assistance Program

I am a residential customer of Del Oro Water Company (DOWC). Please indicate below:

(Please Type or Print)

Your name as shown on your Del Oro account:

Address where you receive Del Oro water service:
Must be your primary residence

Del Oro Account Number:
013 _____

Phone Number:
(Home) _____ (Work) _____

Number of persons living in your household: _____

***Please attach a copy of your PG&E bill showing CARE discount or other proof of income for eligibility verification**

By signing below, I certify under penalty of perjury that this information is true and correct under the laws of the state of California. I will provide proof of income and I will notify Del Oro Water Company of any changes that affect my eligibility.

Your signature Date

Please complete the application and submit with eligibility verification to:

Customer Service
DEL ORO WATER COMPANY
Drawer 5172
Chico, CA 95927



TABLE OF CONTENTS

The following listed tariff sheets contain all effective rates and rules affecting the charges and services of the utility, together with other pertinent information.

<u>SUBJECT MATTER OF SHEET</u>	<u>P.U.C. SHEET NO.</u>
Title Page	2253-W
Table of Contents	____-W (C)
	2268-W
	2490-W
	2518-W
	2519-W
	____-W (C)
	____-W (C)
	2489-W
	____-W (C)

(To be inserted by utility)

Issued By

(To be inserted by P.U.C.)

Advice Letter No. 545

Date Filed _____

Decision No. _____

JANICE HANNA

Effective _____

Resolution No. _____

Director, Corporate Accounting & Regulatory Affairs

TABLE OF CONTENTS

(Cont.)

SUBJECT MATTER OF SHEET

P.U.C. SHEET NO.

Rate Schedules (cont.):

Magalia District

Schedule No. MD-1A, General Metered Service 2507-W, 2036-W, 2408-W

Metropolitan District

Schedule No. MP-1, General Metered Service 2268-W
2508-W, 2409-W

Mt. Lassen District

Schedule No. ML-1A, Annual General Metered Service 2509-W, 2410-W

Schedule No. ML-2A, Monthly Stand-By Rate Flat Rate Service 2510-W, 2411-W

Schedule No. ML-MHF, Meter Hook-Up Fee 845-W

Paradise Pines District

Schedule No. PP-1A, Annual General Metered Service 2511-W, 1446-W, 2412-W

River Island District

Schedule No. RI-1, General Metered Service 2512-W, 2435-W

Schedule No. RI-2DWSRFL Undeveloped Lot Charge 2436-W

Schedule No. RI-3, Irrigation Service 2513-W, 2414-W

Stirling Bluffs District

Schedule No. SB-1, Metered Service 2514-W, 2415-W

Schedule No. SB-9M, Tank Truck Water Service 683-W

Schedule No. LIRA, SB, Low Income Ratepayer Assistance _____-W, 0201-W (C)

(To be inserted by utility)

Issued By

(To be inserted by P.U.C.)

Advice Letter No. 545

Date Filed _____

Decision No. _____

JANICE HANNA

Effective _____

Resolution No. _____

Director, Corporate Accounting & Regulatory Affairs

TABLE OF CONTENTS

(Cont.)

SUBJECT MATTER OF SHEET

P.U.C. SHEET NO.

Strawberry District

Schedule No. ST-1A, Annual Metered Service	2515-W, 2416-W
Schedule No. ST-F, Facilities Fees	737-W
Schedule No. LIRA, ST, Low Income Ratepayer Assistance	____-W, 1876-W (C)

Traver District

Schedule No. TR-1, General Metered Service	2516-W, 2417-W
Schedule No. TR-2, Residential Flat Rate Service	2032-W

Tulare District

Schedule No. TU-1, Monthly General Metered Service	2517-W, 2418-W
--	----------------

All Districts

Schedule No. UF, Surcharge to Fund PUC Reimbursement Fee	2532-W
Schedule No. LC, Late Payment Charge	2273-W
Schedule No. 14.1 Water Shortage Contingency Plan with Staged Mandatory Reductions and Drought Surcharges	2439-W, 2440-W, 2441-W, 2442-W 2443-W, 2444-W, 2445-W, 2446-W 2447-W, 2448-W, 2449-W, 2450-W 2451-W, 2452-W, 2453-W, 2454-W 2455-W, 2456-W, 2457-W, 2458-W 2459-W, 2460-W

(To be inserted by utility)

Issued By

(To be inserted by P.U.C.)

Advice Letter No. 545

Date Filed _____

Decision No. _____

JANICE HANNA

Effective _____

Resolution No. _____

Director, Corporate Accounting & Regulatory Affairs

TABLE OF CONTENTS

(Cont.)

SUBJECT MATTER OF SHEET

P.U.C. SHEET NO.

Sample Forms:

No. 1 – Application for Water Service	2189-W, 2190-W, 2191-W, 2192-W
No. 2 – Customers Deposit Receipt	480-W
No. 3 – Bill for Service	1193-W, 2194-W
No. 3.1- 10-Day Termination Notice	2195-W
No. 3.2- 48-Hour Final Notice	2196-W
No. 4 – Main Extension Contract – Individuals	416-W
No. 5 – Main Extension Contract – Fire Flow Form A	417-W
No. 6 – Main Extension Contract – Fire Flow Form B	574-W
No. 7 – Main Extension Contract – Fire Flow Form C	419-W
No. 8 – Main Extension Contract – Fire Flow Form D	575-W
No. 9 – Main Extension Contract – Fire Flore Form E	421-W
No. 10 – Main Extension Contract – Special Facilities	422-W
No. 11 – Uniform Fire Hydrant Service Agreement	203-W
No. 12 – Connection Fee Data Form	329-W
No. 13 – LIRA-SB Low Income Ratepayer Assistance	____-W (C)
No. 15 – LIRA-ST Low Income Ratepayer Assistance	____-W (C) (T)

(To be inserted by utility)

Issued By

(To be inserted by P.U.C.)

Advice Letter No. 545

Date Filed

Decision No.

JANICE HANNA

Effective

Resolution No.

Director, Corporate Accounting & Regulatory Affairs

**Del Oro Water Company
Stirling Bluffs District**

Service List for Advice Letter No. 545

California Public Utilities Commission
Public Advocates Water Branch
PublicAdvocatesWater@cpuc.ca.gov

California Public Utilities Commission
Division of Water and Audits
water.division@cpuc.ca.gov

Paradise Irrigation District
P.O. Box 2409
Paradise, CA 95967
1-530-877-4971
tlando@paradiseirrigation.com

Del Oro Water Company
Janice Hanna, Director of Corporate Accounting
jeh@corporatecenter.us

Butte County Water and Resource Conservation
Ms. Kaime Loeser
308 Nelson Avenue
Oroville, CA 95965
1-530-552-3595
kloeser@buttecounty.net

Butte County, Chief Administrative Officer
Andy Pickett
25 County Center Drive
Oroville, CA 95966
1-530-552-3310
apickett@buttecounty.net

Del Oro Water Company, Inc.
servicelist@delorowater.com

**Del Oro Water Company
Strawberry District
Service List for Advice Letter No. 545**

California Public Utilities Commission

Public Advocates Water Branch
PublicAdvocatesWater@cpuc.ca.gov

California Public Utilities Commission

Division of Water and Audits
water.division@cpuc.ca.gov

Tuolumne Utilities District

18885 Nugget Blvd.
Sonora, CA 95370
209-532-5536
customersvc@tudwater.com

Del Oro Water Company

Janice Hanna, Director of Corporate Accounting
jeh@corporatecenter.us

Tuolumne County Offices

Tracie Riggs, County Administrator
2 South Green Street
Sonora, CA 95370
209-533-5511
cao.in@tuolumnecounty.ca.gov

Strawberry Homeowners Association

Mr. Dennis Kelley, Webmaster
1963 Curtner Avenue
San Jose, CA 95124-1303
408-626-9153
webmaster@strawberrypropertyowners.com

Del Oro Water Company, Inc.

servicelist@delorowater.com

CERTIFICATE OF SERVICE

I certify that I have by mail this day served a true copy of Advice Letter No. 545 on all interested persons and organizations in these filings or their attorneys as shown on the attached list.

Dated: June 21, 2024, at Chico, California



Janice Hanna

NOTICE

Interested Persons and Organizations should notify the Water Division, Public Utilities Commission, 505 Van Ness Avenue, Room 4002 San Francisco, CA 94102, of any change of address to ensure that they continue to receive documents. You must indicate the Resolution number on the service list on which your name appears.

Exhibit A

**Del Oro Water Company
Stirling Bluffs District
Advice Letter No. 545**

**LIRA Surcharge/Surcredit
Calculations**

Stirling Bluffs District
Advice Letter No. 545

Stirling Bluffs District			
LIRA Balance as of:	5/31/2024	\$ (276.89)	
Maximum 3 Months Surcharge Reserve	\$ (1,122.66)	Refund Needed?	No
		Amount to Refund	No Refund
Rate Calculation			
Current 5/8" RTS:	\$ 28.34		
Discount of 20% or		\$ 5.67	Max Credit
Qualifying Customers	66	<i>43% of customers</i>	
Total Monthly Credits	\$ 374.22		
Total Customers	155		
Non-qualifying customers	89		
<i>Equals</i> Monthly Surchg	\$ 4.20		
<i>Plus</i> Balance needed	\$ -	<i>Applicable if current balance > \$ 0.00</i>	
Monthly Surcharge Per Customer		\$ 4.20	
<i>Estimated LIRA Balance in 12 months</i>		\$ (271.85)	<i>Goal is between \$0 and Reserve \$</i>

Stirling Bluffs District - Refund Calculation			
Balance to Refund	No Refund		
	<i>As of:</i>	5/31/2024	
Surcharged customers		89	
Per customer refund		None	
No. of Months to Refund		0	
Monthly Refund Per Surcharged Customer		None	

Exhibit B

**Del Oro Water Company
Strawberry District
Advice Letter No. 545**

**LIRA Surcharge/Surcredit
Calculations**

Strawberry District
Advice Letter No. 545

Strawberry District			
LIRA Balance as of:	5/31/2024	\$ (1,034.97)	
Maximum 3 Months Surcharge Reserve	\$ (1,594.32)	Refund Needed?	No
		Amount to Refund	No Refund
Rate Calculation			
Current 5/8" RTS:	\$ 132.86		
Discount of 50% or		\$ 66.43	Max Credit
Qualifying Customers	8		
Total Monthly Credits	\$ 531.44		
Total Customers	391	<i>2.05% of Customers</i>	
Non-qualifying customers	383		
<i>Equals</i> Monthly Surchg	\$ 1.39		
<i>Plus</i> Balance needed	\$ -	<i>Applicable if current balance > \$ 0.00</i>	
Monthly Per Customer Surcharge	\$ 1.39		
<i>Estimated LIRA Balance in 12 months</i>	\$ (1,046.13)	<i>Goal is between \$0 and Reserve \$</i>	

Strawberry District - Refund Calculation			
Balance to Refund		No Refund	
	<i>As of:</i>	<i>5/31/2024</i>	
Surcharged customers		383	
Per customer refund		None	
No. of Months to Refund		0	
Monthly Refund Per Surcharged Customer		None	

Exhibit C

Del Oro Water Company Stirling Bluffs/Strawberry Districts Advice Letter No. 545

Notice to Customers

DEL ORO WATER COMPANY
STIRLING BLUFFS DISTRICT CUSTOMERS
(Account Numbers Beginning with “005”)
CPUC ADVICE LETTER NO. 545

Del Oro Water Company, on behalf of its Stirling Bluffs District (DOWCSB), hereby notifies the public that it has requested authority from the California Public Utilities Commission to update its Low Income Ratepayer Assistance Program (LIRAP) for eligible customers and to decrease the monthly surcharge for ineligible customers. **This program was mandated by the CPUC in Resolution No. W-5146, dated September 14, 2017.** The resulting rates would not result in a rate of return in excess of that last found reasonable for DOWCSB.

MONTHLY SURCHARGES/CREDITS TO INELIGIBLE AND ELIGIBLE CUSTOMERS: The LIRAP shall apply to all individually metered residential customers and qualified non-profit group living facilities in DOWCSB where the customer meets all the special conditions of the program. The DOWCSB LIRAP will have two rate components:

PARTICIPATING (ELIGIBLE) CUSTOMERS will receive a monthly LIRA credit equal to 20% of the Readiness-to-Serve Charge for Single-Family Residential Service, prorated based on the days of service, if service is not provided for a full month. The maximum credit is \$5.67.

NON-PARTICIPATING (INELIGIBLE) CUSTOMERS will be subject to a monthly surcharge of \$4.20.

The CPUC staff will make a thorough investigation of the utility’s request. Following the investigation, the CPUC may grant the utility’s request in whole or in part, or may deny it. Customers who would like to call the CPUC’s attention to any problems concerning their water service, or who would like to provide any other information or comments regarding this requested change should do so by writing to the CPUC.

There are two ways to respond to this notice. You may send a protest to the CPUC and, if you do, you must send a copy of the protest to DOWC, or you can send a response to the CPUC.

File a PROTEST:

A protest is a document stating that you object to the utility receiving all or some part of its request. If you wish to file a protest, you must state the facts constituting the grounds for the protest, how the advice letter affects you, and the reasons why you believe the whole advice letter, or part of it, is not justified.

If the protest requests an evidentiary hearing (an evidentiary hearing is a legal proceeding held before an administrative law judge at the Commission to obtain evidence), your protest must state the facts you would present at the evidentiary hearing to support your request for a complete or a partial denial of the advice letter. The filing of a protest does not ensure that an evidentiary hearing will be held. The decision whether or not to hold an evidentiary hearing will be based on the content of the protest.

File a RESPONSE:

A response is a document that does not object to the request sought in the application, but nevertheless, presents information you believe would be useful to the Commission in acting on the application.

Comments should mention that they pertain to **2024-2025 LIRA Program, Stirling Bluffs District**

CPUC, Water Division
505 Van Ness Avenue
San Francisco, CA 94102
Fax: (415) 703-2655
E-Mail: water_division@cpuc.ca.gov

and

EMAIL PREFERRED

DOWC, Director of Community Relations
Drawer 5172
Chico, CA 95927
Fax: (530) 717-2639
E-Mail: CommunityRelations@delorowater.com

Protests and Responses must be sent no later than twenty (20) days after the date this notice was mailed. If you have not received a reply to your protest from the utility within 10 business days, contact Del Oro’s corporate offices at 530-717-2500.

A copy of Del Oro Water Company’s filing may be inspected in its business office: 426 Broadway, Suite 301, Chico, California 95928 or at its website: www.delorowater.com. By calling 530-717-2500, you may request a copy to be mailed to you. You will be billed for the copies at \$0.10 per page.

Further information may be obtained from the utility at its business office or from the Commission at the above address.

DEL ORO WATER COMPANY
STRAWBERRY DISTRICT CUSTOMERS
(Account Numbers Beginning with “013”)
CPUC ADVICE LETTER NO. 545

Del Oro Water Company, on behalf of its Strawberry District (DOWCST), hereby notifies the public that it has requested authority from the California Public Utilities Commission (CPUC) to update its Low Income Ratepayer Assistance Program (LIRAP) for eligible customers, and increase the monthly surcharge for ineligible customers. **This program was mandated by the CPUC in Resolution No. W-5075, dated January 14, 2016.** The resulting rates would not result in a rate of return in excess of that last found reasonable for DOWCST.

MONTHLY SURCHARGES/CREDITS TO INELIGIBLE AND ELIGIBLE CUSTOMERS: The LIRAP shall apply to all individually metered residential customers and qualified non-profit group living facilities in DOWCST where the customer meets all the special conditions of the program. The DOWCST LIRAP will have two rate components:

PARTICIPATING (ELIGIBLE) CUSTOMERS will receive a monthly LIRA credit equal to 50% of the Readiness-to-Serve Charge for Single-Family Residential Service, prorated based on the days of service, if service is not provided for a full month. THE MAXIMUM CREDIT IS \$66.43.

NON-PARTICIPATING (INELIGIBLE) CUSTOMERS will be subject to a monthly surcharge of \$1.39.

The CPUC staff will make a thorough investigation of the utility’s request. Following the investigation, the CPUC may grant the utility’s request in whole or in part, or may deny it. Customers who would like to call the CPUC’s attention to any problems concerning their water service, or who would like to provide any other information or comments regarding this requested change should do so by writing to the CPUC.

There are two ways to respond to this notice. You may send a protest to the CPUC and, if you do, you must send a copy of the protest to DOWC, or you can send a response to the CPUC.

File a PROTEST:

A protest is a document stating that you object to the utility receiving all or some part of its request. If you wish to file a protest, you must state the facts constituting the grounds for the protest, how the advice letter affects you, and the reasons why you believe the whole advice letter, or part of it, is not justified.

If the protest requests an evidentiary hearing (an evidentiary hearing is a legal proceeding held before an administrative law judge at the Commission to obtain evidence), your protest must state the facts you would present at the evidentiary hearing to support your request for a complete or a partial denial of the advice letter. The filing of a protest does not ensure that an evidentiary hearing will be held. The decision whether or not to hold an evidentiary hearing will be based on the content of the protest.

File a RESPONSE:

A response is a document that does not object to the request sought in the application, but nevertheless, presents information you believe would be useful to the Commission in acting on the application.

Comments should mention that they pertain to **2024-2025 LIRA Program, Strawberry District**

CPUC, Water Division
505 Van Ness Avenue
San Francisco, CA 94102
Fax: (415) 703-2655
E-Mail: water_division@cpuc.ca.gov

and

EMAIL PREFERRED

DOWC, Director of Community Relations
Drawer 5172
Chico, CA 95927
Fax: (530) 717-2639
E-Mail: CommunityRelations@delorowater.com

Protests and Responses must be sent no later than twenty (20) days after the date this notice was mailed. If you have not received a reply to your protest from the utility within 10 business days, contact Del Oro’s corporate offices at 530-717-2500.

A copy of Del Oro Water Company’s filing may be inspected in its business office: 426 Broadway, Suite 301, Chico, California 95928 or at its website: www.delorowater.com. By calling 530-717-2500, you may request a copy to be mailed to you. You will be billed for the copies at \$0.10 per page.

Further information may be obtained from the utility at its business office or from the Commission at the above address.