

**Del Oro Water Company, Inc.**  
**2023 UNCOLLECTED REVENUES SHORTFALL REIMBURSEMENT**  
**CAMP FIRE LITIGATION CREDIT**  
**COUNTRY ESTATES DISTRICT**

Advice Letter No. 546

**Uncollected Revenue Surcharge**

In accordance with the California Public Utilities Commission (CPUC) Resolution No. W-5275, effective July 11, 2024, Ordering Paragraph No. 2, Del Oro Water Company (DOWC) is required on behalf of its Country Estates District (DOWCCE), to notify its customers that it has requested authority from the CPUC to establish a one-time surcharge amounting to \$16,350.40 for the revenue shortfall incurred between the Interim Rate Increase approval on March 9, 2023 and the General Rate Case approval on July 11, 2024 to be billed for General Metered Service customers at a total of \$181.67 per customer billed over approximately eighteen (18) billing cycles at \$10.09 per month per customer.

**Camp Fire PGE Litigation Credit**

DOWC has received funds from PGE litigation and a portion of these funds are to be credited to our customer's accounts in the amount of \$77.37 per customer refunded over approximately eighteen (18) billing cycles at \$4.30 CREDIT per month per customer.

You may contact the Commission regarding this notice in one of two ways:

**File a PROTEST:**

A protest is a document stating that you object to the utility receiving all or some part of its request. If you wish to file a protest, you must state the facts constituting the grounds for the protest, how the advice letter affects you, and the reasons why you believe the whole advice letter, or part of it, is not justified.

If the protest requests an evidentiary hearing (an evidentiary hearing is a legal proceeding held before an administrative law judge at the Commission to obtain evidence), your protest must state the facts you would present at the evidentiary hearing to support your request for a complete or a partial denial of the advice letter. The filing of a protest does not ensure that an evidentiary hearing will be held. The decision whether or not to hold an evidentiary hearing will be based on the content of the protest.

**File a RESPONSE:**

A response is a document that does not object to the request sought in the application, but nevertheless, presents information you believe would be useful to the Commission in acting on the application.

Whether you wish to file a PROTEST or send a RESPONSE you must:

- Send a copy of your document to the utility
- Mail both one copy to the utility and one copy to the Commission within twenty (20) days of the date you received this notice.

The utility must respond to your protest or response within five (5) days. All protests or responses to this filing should be sent to:

California Public Utilities Commission  
Water Division  
505 Van Ness Avenue  
San Francisco, CA 94102  
Fax: 415-703-2481  
E-Mail: [water.division@cpuc.ca.gov](mailto:water.division@cpuc.ca.gov)

**and**

Del Oro Water Company  
Director of Community Relations  
Post Office Drawer 5172  
Chico, CA 95927  
Fax: 530-894-5405  
E-Mail: [communityrelations@delorowater.com](mailto:communityrelations@delorowater.com)

If you have not received a reply to your protest from the utility within 10 business days, contact Del Oro's corporate offices at **530-717-2508**.

The Commission staff will make an investigation of the utility's request. Following the investigation, the Commission may grant the utility's request in whole or in part or may deny it. It may also order the utility to charge rates different from those shown in this notice.

Section 454 of the California Public Utilities Code provides that no public utility shall raise any rate or so alter any classification, contract, or rule as a result of any rate increase except on a showing before the Commission and a finding of the Commission that such increase is justified. Customers may wish to call to the Commission's attention any problem covering water service, billing procedures or other factors pertaining to a reasonable charge for the service. Customers, who would like to provide any other information or comments regarding this requested increase, should write to the Commission at the above listed address.

Comments should mention that they pertain to **Del Oro Water Company, Country Estates District 2023 Uncollected Revenues Shortfall**, and must be sent no later than twenty (20) days after this notice is published.

A copy of the Del Oro Water Company Country Estates District filing may be inspected in its business office at: 426 Broadway St. Ste 301, Chico, CA 95928 or at its website: [www.delorowater.com](http://www.delorowater.com). By calling 530-717-2508, you may request a copy to be mailed to you. You will be billed for the copies at \$0.10 per page.

Further information may be obtained from the utility at its business office or from the Commission at the above address.