

UNSAFE WATER ALERT

Del Oro Water, River Island Territory 1

DO NOT DRINK YOUR WATER Failure to follow this advisory could result in illness.

This notice applies to customers in River Island Territory #1. This does not apply to customers in River Island Territory #2.

Due to a construction crew working on the golf course a main line was hit and broken, water tank levels fell and three wells are temporarily out of use. Some homes have lost water pressure due to the leak. As a precaution, water should not be consumed or used in cooking until repairs and sampling can be completed. DOWC is anticipating repairs to be completed on the evening of July 9, 2024, water testing will start the following day, and lifting this notice no later than Monday July 15, 2024. Water can be used for sanitary purposes such as hand washing and bathing.

Del Oro River Island District is asking customers for NO outside watering at this time and to reserve water for sanitary purposes. Del Oro Water and your neighbors need your assistance to reduce usage that is not for sanitary purposes. Field crews will continue to be in the area monitoring for outside watering and reading meters more frequently.

DO NOT USE THE TAP WATER FOR DRINKING AND COOKING UNTIL FURTHER NOTICE.

What should I do?

- **DO NOT DRINK YOUR TAP WATER---USE ONLY BOTTLED WATER.** Bottled water should be used for all drinking (including baby formula and juice), brushing teeth, washing dishes, making ice and food preparation **until further notice.**
- **DO NOT TRY TO TREAT THE WATER YOURSELF.** Boiling, freezing, filtering, adding chlorine or other disinfectants, or letting water stand will not make the water safe.
- Limited bottled water is available at the following location, additional information can be found at delorowater.com: River Island Country Club Parking Lot 31989 River Island Drive, Porterville, CA 93257
- Customers may purchase regular drinking water for reimbursement with dated receipt, additional information can be found at delorowater.com.

We will be performing water testing once the repairs are completed and tank levels stabilize to determine if this source of water is acceptable for consumption. An additional notice will be provided with an update when test results indicate water is safe for consumption.

For more information call:

Water Utility contact: Call Center Representatives, (530) 717-2514

State Water Resources Control Board at: Visalia District 12, Adam Forbes, (559) 447-3302

Local County Health Department: Tulare County Environmental Health, (559) 624-7400

This notice is being sent to you by Del Oro Water River Island District Territory 1.

California Public Water System ID # CA5400665.

Date Distributed: July 9, 2024.

Please share this information with all other people who receive this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand.