

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

UNSAFE WATER ALERT CANCELED

This notice only applies to customers at 17353 Road 320 and 17325 Road 320 in River Island Territory #1. This does not apply to any other customers in River Island Territory #1 or Territory #2.

Customers located at 17353 Road 320 and 17325 Road 320 in DEL ORO RIVER ISLAND TERRITORY #1 were notified on May 15, 2024 of a problem with our drinking water. Customers were advised to stop using the water for drinking or cooking due to concerns with contamination following a main line break due to construction in the area. We are pleased to report that the water passed bacteriological testing and that it is no longer necessary to use bottled water for drinking and cooking. We apologize for any inconvenience and thank you for your patience.

We suggest customer flush the lines in your home for approximately 5 minutes for faucets not used in the last few days.

As always, you may contact our Call Center Representatives at (530) 717-2514 or Drawer 5172, Chico, CA 95927 with any comments or questions.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by

DEL ORO WATER CO, RIVER ISLAND TERRITORY #1

State Water System ID Number: CA5400665

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