

# DEL ORO WATER COMPANY – CALIFORNIA PINES DISTRICT

## NOTICE OF PLANNED SHUT DOWN

### MAIN LINE RELOCATION AT OAKWOOD RD AND RABBIT FOOT TRAIL

### AS PART OF THE REPLACEMENT PROJECT

Este aviso contiene información muy importante sobre su agua potable. Tradúcelo o habla con alguien que lo entienda. Visite nuestro sitio web en [delorowater.com](http://delorowater.com) o llame al sistema de agua (530) 717-2511 para obtener más información.

Dear Resident:

Your water service will be temporarily shut-off **Thursday, December 14, 2023**, from approximately **8:00 am** until **4:00 pm**. The actual duration of the shut-off will depend on the conditions encountered. Work may be done in the area in the days or hours prior to water being shut-off. DOWC contractors will be relocating a main line in the Oakwood Rd and Rabbit Foot Trail area prior to replacement bridge project. **Please see map on reverse for customer affected.** Customers should be prepared to have a loss of water pressure or no water service all together. DOWC suggests filling bathtubs, buckets or other containers to be used to flush toilets and/or other sanitary needs. Updated information can be found on our website at [www.delorowater.com](http://www.delorowater.com). We also encourage our customers to sign up on our website for our emergency alert updates, sent out through text and or email. Please be sure your contact information is up to date by calling our customer support center at 530-717-2511.

Once the work has been completed, your water service will be restored if needed. Customer affected by the shut-off will be under a boil water notice until bacteriological sampling can be taken and the results received. This is normal procedure for a long shut down period as a safety precaution and is mandated by the County Health Department and the State Division of Drinking Water. Should you have any discoloration of your water after the water is restored, please run your faucets for a few minutes to flush the lines. If the discoloration does not clear up, please call our customer support center at 530-717-2511.

During the boil water notice, please follow the instructions on the attached BOIL WATER NOTICE to ensure health and safety. Water can be used for sanitary purposes not listed on the boil water notice, such as flushing toilets. More information about on water usage can be found here: <https://www.cdc.gov/healthywater/emergency/drinking/drinking-water-advisories/boil-water-advisory.html> A follow up notice will be sent out when the boil water notice has been lifted. Customers can check our website, call the customer support center, or be looking for emergency alerts for updates.

Thank you in advance for your patience and understanding. We apologize for any inconvenience this may cause.

Should you have any further questions or concerns, please call our customer support center at 530-717-2511.

Thank you,

Kaila Clark

Compliance and Asset Manager

# MAP OF AFFECTED CUSTOMERS

Customers notated in ORANGE, will be affected by the shut-off and boil water notice.

- 510 Oakwood Dr and Below
- Capinero Drive
- Cedar Brooke Trail
- Creek Drive
- Fern Place
- Green River Trail
- Old Crow Trail
- Pine Drive
- Pine Flat Drive between 43818 and 44526
- Rabbit Foot Trail
- Spring Walk
- White Mule Trail

