

DEL ORO WATER COMPANY – FERNDALE DISTRICT

NOTICE OF PLANNED SHUT DOWN

Dear Resident:

Your water service will be temporarily shut-off **Tuesday, September 19, 2023**, from approximately **10:00 am** until **5:00 pm**. The actual duration of the shut-off will depend on the conditions encountered. The Ferndale Fire Department will be doing fire hydrant work and installing a new fire hydrant. At the same time, Del Oro Water employees will be installing a new drinking water main line valve.

Once the work has been completed, your water service will be restored, but the district will be under a boil water advisory until bacteriological sampling can be taken and the results received. This is normal procedure for a long shut down period as a safety precaution and is mandated by the County Health Department and the State Division of Drinking Water. Should you have any discoloration of your water after the water is restored, please run your faucets for a few minutes to flush the lines. If the discoloration does not clear up, please call our customer support center at 530-717-2506.

During the boil water advisory, please follow the instructions on the attached BOIL WATER ADVISORY to ensure health and safety. Water can be used for sanitary purposes not listed on the boil water notice, such as flushing toilets. More information about on water usage can be found here: <https://www.cdc.gov/healthywater/emergency/dwa-comm-toolbox/before/tools/What-to-Do-During-a-Boil-Water-Advisory.docx>. A follow up notice will be sent out when the boil water advisory has been lifted.

Thank you in advance for your patience and understanding. We apologize for any inconvenience this may cause.

Should you have any further questions of concerns, please call our customer support center at 530-717-2506.

Thank you,

Kaila Clark

Compliance and Asset Manager