

DEL ORO WATER COMPANY – River Island District
WATER EMERGENCY

Notice of STAGE 4 MANDATORY Water Conservation and Restrictions
Including Restricted Watering Days

Del Oro Water filed an Advice Letter No. 542 with the California Public Utilities Commission (CPUC) to activate Stage 4 in its Schedule 14.1 Water Shortage Contingency Plan with Staged Mandatory Reductions and Drought Surcharges.

Many of Del Oro Water River Island's customers failed to meet the Stage 2 Restrictions during the month of mid-July to mid-August. Usage did not meet the 20% reduction target. Del Oro Water is REQUIRING its customers' assistance in water conservation efforts below. Failure to comply will result in continued daily outages and require mandatory water usage budgets in the future days. Effective immediately, the highest users will be receiving a written notice of their First Violation as they have not reduced usage by 20%. If requested reduction is not achieved, water restrictors will be installed on customers' meters.

Two additional Stages are left to be activated and they are Stage 5 – outside watering limited to one day per week, and Stage 6 – no outside watering. We are trying to not go to the more stringent California Public Commission-approved Stages.

Del Oro Water Company, River Island District is required to observe **Schedule 14.1 Stage 4** restrictions:

- **Customers are limited to outside watering to two (2) days per week. Irrigation is prohibited during the hours between 8:00 am and 6:00 pm.** Please see the back of this notice for your watering days.

Customers are required to observe the Schedule 14.1 Stage 4 restrictions as shown on the back of this notice. Schedule 14.1 is available on DOWC's website at: www.delorowater.com/schedule14.1.html

Please remember that the following are ALWAYS prohibited:

- The application of potable water to landscapes in a manner that causes runoff to other areas
- The use of a hose that dispenses potable water to wash any vehicles, aircraft, or trailers, except where the hose is fitted with an automatic shut-off nozzle
- Using broken or defective plumbing or irrigation after DOWC has notified you to repair it
- Using outdoor irrigation during and 48 hours following measurable precipitation
- Using potable water in decorative water features that do not recirculate the water
- Using potable water to wash sidewalks & driveways

Del Oro will continue to notify customers (usually via a door tag) as soon as we are aware of any leaks that are the customer's responsibility to repair. As per drought requirements, customers will have only **two (2) business days to repair leaks**, unless other arrangements are made with DOWC.

Please visit www.delorowater.com/drought.html to report waste of water, and for the most current information about prohibited water uses, other unauthorized water uses, and mandatory outdoor irrigation restrictions, as well as conservation resources. We encourage you to take advantage of the many conservation resources available on our website to save water.

MOBILE HOME PARKS and OTHER PROPERTY MANAGEMENT: Please share this information with residents who may not have received this notice directly. You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Esto es la información importante. Por favor encuentre a alguien que puede traducirlo para usted, o llamar al Representante de Servicio al Cliente de Del Oro que habla español en (530) 717-2500.

Mailed by August 17, 2023

DOWC recommends posting the restrictions list somewhere you will see it daily (such as your refrigerator).

Schedule 14.1 Stage 4 Water Restrictions



1. Outdoor Irrigation Restrictions

Irrigating ornamental landscapes with potable water is limited to no more than **two (2) days per week** as follows:

- Customers with **even**-numbered addresses may irrigate on **Tuesdays** and **Saturdays**
- Customers with **odd**-numbered addresses may irrigate on **Wednesdays** and **Sundays**
- Customers **without** a street address may irrigate on **Tuesdays** and **Saturdays**
- Hand and drip watering may be done at any time.

2. Irrigation is prohibited during the hours between 8:00 am and 6:00 pm.

3. Obligation to Fix Leaks, Breaks or Malfunctions

All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within **two (2) business days** of written notification by DOWC, unless other arrangements are made with DOWC. "Written notification" includes door tags.

4. Prohibited Uses of Water

- The application of potable water to driveways and sidewalks
- The use of potable water in a water feature, except where the water is part of a recirculating system
- The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall
- The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased
- Irrigation outside of newly constructed buildings with potable water in a manner inconsistent with regulations

5. Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies may be added at any time.

My Irrigation Plan

My sprinklers **ONLY** run on:

(Circle your schedule, see left to determine your days)

Saturday & Tuesday

Sunday & Wednesday

My sprinklers come on at:

_____ AM / PM

(Select a time between
6PM and 8AM.)

Make sure to start your timer early enough that the entire watering cycle will be done before 8AM.

I will **hand water** my houseplants & other container plants on:

M Tu W Th F Sa Su

(Circle no more than 2 days)

Use a bucket to capture water from baths, rinsing dishes, warming up the shower, etc., and use that to irrigate container plants while conserving water.

